

CARL L. BEKOFKSKE
STANDING CHAPTER 13 TRUSTEE
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Telephone: (810) 238-4675
Fax: (810) 238-4712
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Date

Dear _____ ,

I am writing at this time because you have recently complained to me or my staff about your inability to reach or consult with your attorney or have another complaint about him or her. I am responding by form letter so that I am certain of what we tell you and so that everyone is treated in the same fashion.

First, be patient. Try again. Your attorney cannot always be available to answer the phone. You may need to leave a message and await a return call.

Second, if you are really dissatisfied and want change, you are free to consult another attorney, either instead of your present attorney, or to obtain a second opinion. The Trustee, the Trustee's attorney and staff of the Trustee's office are prohibited from giving legal advice. You must consult a private attorney.

Third, if you think your attorney is mishandling your case, you can write the Judge assigned to your case. Before you do this, however, you should give your attorney the opportunity to explain his or her actions to you. I suggest that you write to your attorney before you write to the Judge. If you choose to write to the Judge, please provide the Chapter 13 Trustee's Office with a copy of your letter.

Fourth, the Assistant United States Trustee in the region represents the United States' interests in chapter 13 cases and proceedings. Depending on the nature of your complaint, that office may have an interest.

Lastly, the Michigan State Bar Association licenses all attorneys and oversees their conduct. If none of the above suggestions resolve your issues, you may file a complaint against your attorney with the Michigan State Bar Association.

Sincerely,
Carl L, Bekofske
Standing Chapter 13 Trustee

cc: Debtor's Attorney